


PACIFIC BOOKSTORES PURCHASE GUIDE

ONLINE SALES

ONLINE ORDER (BOOKSHOP) (Home Delivery OR Self-Collection)	1) Please visit our website - https://www.pacificbookstores.com/ 2) An account is necessary for ordering 3) Please place order early. Home Delivery and Self-Collection slots are available on first-come-first-serve basis 4) For self-collection, a one-time packaging fee of \$0.10 (plastic bag) or \$0.90 (reusable bag) will be applied to all orders unless the customer opts to Bring Their Own Bag (BYOB). For more details, please refer to our online platform.
ONLINE SALES PERIOD	6 Nov to 13 Dec 2025 (Sec 2 to 5 only)
HOME DELIVERY CHARGES	Local delivery charge of \$14.90
SELF-COLLECTION HOURS	Kindly refer to the Dates and Time stated on the reverse side of the booklist AND as indicated on our website
PAYMENT OPTIONS	PayNow (QR code), Credit/ Debit Cards 
CANCELLATION/EXCHANGE POLICY	1) All purchases are final and no cancellation. 2) No refunds allowed and only exchange will be entertained.
FAQS	https://www.pacificbookstores.com/faqs

ONSITE SALES (IN SCHOOL)

WALK IN PURCHASE HOURS @Clementi Town Secondary	Kindly refer to the Dates and Time stated on the booklist **A one-time packaging fee of \$0.10 (plastic bag) or \$0.90 (reusable bag) will be applied to all orders unless the customer opts to Bring Their Own Bag (BYOB).
PAYMENT OPTIONS	PayNow (QR code) NTUC Care (Back-to-School) Cash
CUSTOMER SERVICE CONTACT	HOTLINE : 69298012 (Mon to Fri 9.00am to 5.00pm excluding eve of public holidays) EMAIL : sales@pacificbookstores.com

Bookshop Operation Hours: Mon – Fri 9.00am to 3.00pm; Sat 9.00am to 11.00am

If you intend to apply / are applying for Financial Assistance with the school, please do NOT make any purchase first. Please wait for the school to inform you of your application status.