


PACIFIC BOOKSTORES PURCHASE GUIDE

ONLINE SALES

ONLINE ORDER (BOOKSHOP) (Home Delivery OR Self-Collection)	1) Please visit our website - https://www.pacificbookstores.com/ 2) An account is necessary for ordering 3) Please place order early. Home Delivery and Self-Collection slots are available on first-come-first-serve basis 4) For self collection, a one-time packaging fee of \$0.10 (plastic bag) or \$0.90 (reusable bag) will be applied to all orders unless the customer opts to Bring Their Own Bag (BYOB). For more details, please refer to our online platform.
ONLINE SALES PERIOD	16 Dec to 24 Dec 2025 (Sec 1 only)
HOME DELIVERY CHARGES	Local delivery charge of \$14.90
SELF-COLLECTION HOURS	Kindly refer to the Dates and Time stated on the reverse side of the booklist AND as indicated on our website
PAYMENT OPTIONS	PayNow (QR code), Credit/ Debit Cards 
CANCELLATION/EXCHANGE POLICY	1) All purchases are final and no cancellation. 2) No refunds allowed and only exchange will be entertained.
FAQS	https://www.pacificbookstores.com/faqs

ONSITE SALES (IN SCHOOL)

WALK IN PURCHASE HOURS @Clementi Town Secondary	Kindly refer to the Dates and Time stated on the booklist **A one-time packaging fee of \$0.10 (plastic bag) or \$0.90 (reusable bag) will be applied to all orders unless the customer opts to Bring Their Own Bag (BYOB).
PAYMENT OPTIONS	PayNow (QR code) NTUC Care (Back-to-School) Cash
CUSTOMER SERVICE CONTACT	HOTLINE : 69298012 (Mon to Fri 9.00am to 5.00pm excluding eve of public holidays) EMAIL : sales@pacificbookstores.com

Bookshop Operation Hours: Mon – Fri 9.00am to 3.00pm; Sat 9.00am to 11.00am

If you intend to apply / are applying for Financial Assistance with the school, please do NOT make any purchase first. Please wait for the school to inform you of your application status.